

Terms & Conditions

1. SHOULD YOU NEED SERVICE

PLEASE READ THIS CONTRACT CAREFULLY and then place your claim at www.alliedwarranty.com, or by calling 866-791-1200. Certain items and events are not covered by this Contract. Please refer to the exclusions listed in the Exclusions section of this document.

Have Your Account Number, make or model of the Covered Equipment, and Covered Property's complete street address available.

2. DEFINITIONS

- a) "Authorized Repair Technician" means a qualified service contractor We dispatch in response to Your request for service.
- b) "Contract" means this home service contract between You and Us consisting of these Terms and Conditions, and the Coverage Letter(s).
- c) "Contract Period" means the duration of this Contract as identified on the Coverage Letter(s).
- d) "Contract Period End Date" means the date when Your last Plan ends.
- e) "Contract Period Start Date" means the date when Your first Plan begins.
- f) "Coverage Letter" means the letter, including the coverage summary, and its updated versions attached to these Terms and Conditions setting forth the Plan(s) You have selected, the monthly (or yearly) charge for each Plan, the specific coverages, exclusions and limitations for the Plan(s) you selected, and other important details about the Plan(s).
- g) "Covered Equipment" means Home Appliances.
- h) "Covered Property" means the residential service address listed on Your Coverage Letter(s).
- i) "Home Appliance" means portable appliances not attached to the home such as refrigerators, washers and dryers, stoves, microwaves, and similar appliances.
- j) "Parties" mean the parties to this home service contract, namely Us and You.
- k) "Plan" or "Plans" means the specific protection plan(s) You selected as listed on Your Coverage Letter(s).
- l) "Plan End Date" means the date which a Plan ends, as indicated in Your Coverage Letter.
- m) "Plan Start Date" means the date which a Plan starts, as indicated in Your Coverage Letter.
- n) "Plan Term" means the 6 or 12-month period of time reflected in the Coverage Letter, subject to applicable Waiting Period, or any renewal Term as the case may be.
- o) "WAITING PERIOD MEANS THE 30-DAY REVIEW PERIOD FOLLOWING THE PLAN START DATE. THIS PERIOD DOES NOT APPLY TO ANY SUBSEQUENT TERM."
- p) "We", "Us", and "Our" means Allied Warranty, LLC. 910 Louisiana Street, Suite B200 Houston, Texas 77002.
- q) "You" and "Your" means the customer contracting for services covered by the Plan(s) pursuant to this Contract. If You are not the owner of the Covered Property, You represent to Us that you are authorized to enter into this Contract.

3. IMPORTANT

- a. THIS CONTRACT IS ISSUED BY A RESIDENTIAL SERVICE COMPANY LICENSED BY THE TEXAS DEPARTMENT OF LICENSING & REGULATION. COMPLAINTS ABOUT THIS CONTRACT OR US MAY BE DIRECTED TO THE TEXAS DEPARTMENT OF LICENSING & REGULATION AT PO BOX 12157, AUSTIN, TX 78711, (512) 936-3049.
- b. **NOTICE: THIS COMPANY PAYS PERSONS NOT EMPLOYED BY THE COMPANY FOR THE SALE, ADVERTISING, INSPECTION, OR PROCESSING OF A RESIDENTIAL SERVICE AGREEMENT UNDER TEXAS OCCUPATIONS CODE §1303.304.**
- c. ALL PLANS ARE PROVIDED BY US. THIS CONTRACT IS NOT INSURED. OBLIGATIONS UNDER THIS CONTRACT ARE BACKED BY THE FULL FAITH AND CREDIT OF ALLIED WARRANTY, LLC. 910 Louisiana Street, Suite B200, Houston, TX 77002. THIS PLAN IS NOT INSURED BY A SERVICE CONTRACT REIMBURSEMENT INSURANCE POLICY.
- d. THIS IS A CONTRACT FOR REPAIR OR REPLACEMENT OF YOUR COVERED EQUIPMENT. **THIS IS NOT A CONTRACT FOR INSURANCE.** THE PURCHASE OF

COVERAGE IS NOT MANDATORY, AND SIMILAR COVERAGE MAY BE PURCHASED THROUGH OTHER PROVIDERS.

THIS CONTRACT COVERS ONLY COVERED EQUIPMENT AND EXCLUDES ALL OTHERS UNLESS OTHERWISE STATED. SUBJECT TO ALL LIMITATIONS CONTAINED HEREIN, THIS CONTRACT PROVIDES COVERAGE FOR FAILURES IF THE FAILURE DID NOT EXIST, AND THE COVERED EQUIPMENT **IS IN PROPER WORKING ORDER, ON THE PLAN START DATE.** UNLESS OTHERWISE SPECIFIED, ANY DOLLAR LIMIT MENTIONED IS IN THE AGGREGATE. WE **WILL NOT REIMBURSE YOU** FOR SERVICES PERFORMED WITHOUT OUR PRIOR APPROVAL.

4. CUSTOMER SERVICE

- a) **If You smell gas or You believe You have a gas leak, leave Your premises immediately and call Your local gas utility from outside Your house.**
- b) To be covered under this Contract, You must notify Us prior to Your applicable Plan End Date.
- c) Except as set forth above, You must notify Us as soon as a problem is discovered. For service, please call the number listed above. We will accept service requests 24 hours a day, 7 days a week, 365 days a year.
- d) We will initiate the performance of services not later than 48 hours after You request service.
- e) We have the sole right to select the Authorized Repair Technician to perform the service. In the event an Authorized Repair Technician is not available, We may direct You to select a technician that is independent, meaning not related to or biased in favor of You in any way, that engages in such repairs on a regular and ongoing basis. **We will not reimburse You or any other party for services performed without Our prior approval.**
- f) The Authorized Repair Technician will be dispatched during normal business hours (i.e. usually 8AM – 5PM in your time zone, M-F, subject to change). We will determine what repairs constitute an emergency (usually a loss of life or peril) and will make reasonable efforts to expedite emergency service.
- g) **YOU UNDERSTAND THAT WE ARE NOT THE AUTHORIZED REPAIR TECHNICIAN AND WE WILL NOT BE PERFORMING THE ACTUAL REPAIR OR MAINTENANCE OF ANY SUCH PRODUCT OR SYSTEM.** The Authorized Repair Technician may be an employee of an affiliate of Ours, an employee of an affiliate's franchisee or a third-party subcontractor from our independent and local contractor network. **THE AUTHORIZED REPAIR TECHNICIANS ARE NOT OUR EMPLOYEES OR AGENTS AND ARE NOT AUTHORIZED TO BIND US OTHER THAN AS MAY BE EXPRESSLY PERMITTED UNDER THE TERMS OF THIS CONTRACT.**
- h) We will provide the Authorized Repair Technician with Your contact information and the Authorized Repair Technician will contact You directly to set up an appointment to make a service call.
- i) No services will be performed if the Authorized Repair Technician encounters dangerous or threatening animals or insects, or unsafe conditions, including but not limited to hazardous materials (for example, mold or asbestos) at the Covered Property.
- j) By providing Your email address or phone number to Us, You are authorizing Us and our Authorized Repair Technicians to communicate with You, and provide notices to You, electronically, including but not limited to SMS, should we elect to do so. Standard text messaging rates may apply and are the responsibility of You.

5. COVERAGE TIME, RENEWAL & PAYMENT

You must report defects or malfunctions to Us during the Plan Term.

Coverage Time

- a) These Terms and Conditions apply beginning on the Contract Period Start Date and continue until the Contract Period End Date, as set forth in the Coverage Letter(s).
- b) Coverage under each Plan selected by You begins on the Plan Start Date and continues until the Plan End Date, as set forth in the Coverage Letter(s).
- c) In the event that You elect during any Contract Period to enroll in any additional Plan(s) or upgrade Your Plan(s) if an upgrade plan is available, Your "Contract Period Start Date" will be the same, and the first Plan(s) selected will keep its Plan End Date. Any Plan(s) added to this Contract will have its own Plan Start Date and Plan End Date, applicable only to that Plan. A new Coverage Letter will be mailed to You to reflect all of Your Plans.

Payment

- d) You agree to pay the monthly or annual fee for this Plan identified on the Coverage Letter.
- e) If you elected to pay for the Plan on a monthly basis, the fee, plus any applicable taxes, will be billed on a monthly basis to the payment method You provided when You enrolled. If you elected to pay for the Plan on an annual basis, the fee, plus any applicable taxes, will be billed annually to the payment method You provided when You enrolled.
- f) It is Your responsibility to maintain a valid credit card or debit card with us to process the payments You owe.
- g) **You will not receive a monthly or annual bill from Us.**
- h) Except as otherwise specifically stated in this Contract, Your payments are non-refundable.
- i) If a payment is late, We may suspend service or cancel Your Contract due to non-payment. If a Plan has been cancelled due to non-payment, You must pay the past due amount before re-enrolling in the Plan. **ALL APPLICABLE WAITING PERIODS WILL APPLY TO NEW ENROLLMENTS AND RE-ENROLLMENTS FOLLOWING A CANCELLATION.**
- j) There is no deductible under this Contract.

Renewal

- k) **We reserve the exclusive right not to renew this Contract for any reason. If We elect not to renew this Contract we will mail notice to your last known address at least 60 days prior to the Plan End Date.**
- l) **If We change Your Plan, We will notify You of the terms (including any increase to the price of the Plan) within sixty (60) days prior to the date to which the new terms apply.**
- m) **AT THE CONCLUSION OF EACH TERM THIS CONTRACT WILL AUTOMATICALLY BE RENEWED FOR AN ADDITIONAL TERM OF EQUAL LENGTH AS THE PRIOR TERM UNLESS YOU NOTIFY US, IN WRITING, PRIOR TO THE PLAN END DATE, BY EMAIL: SERVICE@ALLIEDWARRANTY.COM OR CALL US AT THE NUMBER LISTED BELOW. EACH RENEWAL PAYMENT WILL SERVE AS YOUR AUTHORIZATION FOR ANOTHER TERM.** If You request to cancel after automatic renewal takes place, We will honor Your request to cancel immediately pursuant to the Cancellation section of the Contract. If You have any questions, Our toll-free number is 1-866-791-1200. You may cancel this Contract at any time as described in the Cancellation section of the Contract. Notwithstanding the foregoing, Your Plan will terminate upon the earliest of the following to occur: (a) Failure to receive Your Plan payment in accordance with the terms and conditions of this Contract; or (b) Coverage under the Plan is cancelled by You or Us in accordance with the terms and conditions of this Contract.

6. COVERAGE MODIFICATIONS

- a) Additional Plans may be purchased at any time. When You purchase a new Plan, the new Plan will be added to Your existing coverage. **IF YOUR NEW PLAN INCLUDES A NEW TYPE OF COVERED EQUIPMENT THAT HAS A WAITING PERIOD, AS IDENTIFIED IN THE COVERAGE LETTER, YOUR NEW COVERED EQUIPMENT COVERAGE IS SUBJECT TO THE WAITING PERIOD.**
- b) You may upgrade Your Plan(s) at any time. Your existing Plan will be cancelled and a new Plan will begin upon completion of the current monthly coverage period. You will receive a credit in the amount paid for unused coverage. This credit will apply against the new or other existing Plans. You can only downgrade your Plan within sixty (60) days before the expiration of your Initial Term or any Renewal Term. Eligible downgrades will be effective the beginning of the month following receipt of the request. Please see the "cancellation" section below for details regarding downgrading a Plan.

- c) If You have more than one Plan, You may remove a Plan at any time, the removal of the Plan will be effective following the completion of the current monthly coverage period. You will receive a refund of the amount paid for unused coverage. If You received service under the removed Plan, the lesser of the cost of the service or the remainder of the Plan price may be deducted from the refund. If You wish to cancel all Plans, see the Cancellation section for more information.

7. COVERAGE

This Section discusses coverage terms and limitations applicable to **all Plans**.

- a) **Your coverage depends upon the Plan you selected. Your selected Plan is listed in the Coverage Selected section of Your Coverage Letter(s). The specific coverages included in Your Plan(s) are listed on Your Coverage Letter(s). Coverage under each Plan is subject to certain limits and exclusions, including claim based and annual dollar limits and coverage exclusions.**
- b) During the Plan Term, Our responsibility will be to arrange for an Authorized Repair Technician to provide one or more of the services subject in all cases to the terms of this Contract, including this Coverage Section and the limitations of liability set forth in the Limits of Liability Section.
- c) During the Plan Term, Our responsibility will be to arrange for an Authorized Repair Technician to repair the covered product or system in accordance with the terms and conditions of this Contract, at Our expense, up to the limits set forth below.
- d) To be covered, the products, systems and components must be: (i) located inside the confines of the main foundation (including an attached garage) of the Covered Property (if covered under Your Plan, the Covered Property may also include a central air conditioner and heat pump located outside the main foundation); (ii) inoperative due to normal wear and tear; and (iii) in place and in proper working order on the Plan Start Date.
- e) **THERE IS A 30-DAY WAITING PERIOD AFTER YOUR PLAN START DATE BEFORE YOU ARE ELIGIBLE FOR REPAIR SERVICE UNDER THIS CONTRACT.** Repair coverage under Your Plan begins 30 days after the Plan Start Date listed on your Coverage Letter(s).
- f) **Except as otherwise stated in your Coverage Letter, our obligation to pay for the repair (including trip charge, parts and labor) of Covered Equipment is limited to \$500 per service call and \$2,000 per Plan in the aggregate during each Plan Term, including all repairs and replacement credits, if applicable, under the Plan. Refer to your Coverage Letter for limits specific to replacement credits associated with the Plan(s) purchased.**
- g) COMPATIBLE, AFTERMARKET, SUBSTITUTE, REMANUFACTURED OR RECYCLED PARTS MAY BE USED FOR REPAIR OF THE PRODUCT OR SYSTEM IF ORIGINAL PARTS ARE UNAVAILABLE OR MORE COSTLY.

8. LIMITS OF LIABILITY

- a) **Delays.** Problems cannot always be diagnosed and repaired on the first service visit. We are not liable for losses or damages resulting from misdiagnosis or delays in completing diagnosis or repairs.
- b) **Force Majeure.**
 - i. When a Force Majeure Event occurs, We will make commercially reasonable efforts to fulfill its obligations under this Contract. Force Majeure Events may result in delays or Our inability to perform under this Contract. If We are unable to perform our obligations, in whole or in part, due to a Force Majeure Event, then Our obligations shall be suspended to the extent made necessary by such Force Majeure Event, and in no event shall We be liable to You for its failure to fulfill its obligations for damages caused by any Force Majeure Event.
 - ii. Force Majeure Events include, but are not limited to, acts of God, fire, war, flood, earthquake, epidemic, pandemic, hurricanes, tornadoes, and other natural disasters, acts of terrorism, acts of any governmental authority, accidents, strikes, labor troubles, shortages in supply, changes in laws, rules or regulations of any governmental authority, and any other cause beyond Our reasonable control.

- c) **Authorized Repair Technician Negligence.** We will only engage Authorized Repair Technicians that meet Our standards. You agree that We are not liable for the negligence or the other conduct of the Authorized Repair Technician, nor are We an insurer of the Authorized Repair Technician's performance.
- d) **Loss of Use Damages.** IN NO EVENT SHALL WE OR OUR AFFILIATES BE RESPONSIBLE UNDER THIS CONTRACT FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR ECONOMIC DAMAGES OR LOSS, OR DAMAGES TO ANY PERSON OR PROPERTY ARISING FROM THE LOSS OF USE OR THE INABILITY TO USE THE APPLICABLE PRODUCTS OR SYSTEMS TO THE EXTENT SUCH MAY BE DISCLAIMED BY LAW, AND YOU EXPRESSLY WAIVE THE RIGHT TO ANY AND ALL SUCH DAMAGES.
- e) **Remedies.** Except for the coverage limits as described in the Coverage Section, Our total liability to You, and Your exclusive remedy for all damages, shall not exceed the amount paid by You hereunder.
- f) **THIS CONTRACT IS NOT A CONTRACT FOR INSURANCE AND IS NOT INSURED. OBLIGATIONS UNDER THIS CONTRACT ARE BACKED BY THE FULL FAITH AND CREDIT OF ALLIED WARRANTY, LLC.**

9. EXCLUSIONS

- a) **Not all Plans are offered in all areas.** For information on whether a Plan is offered in your area, please contact Us at www.alliedwarranty.com, or the number listed above.
- b) **THE FOLLOWING ITEMS ARE NOT COVERED UNDER ANY PLAN(S):**
 - i. **Incidental and consequential damage.** This includes, by way of example only, damage from accident, abuse, misuse, introduction of foreign objects into the product or system, adequacy or capacity of systems or appliances, unauthorized modifications or alterations, and improper or incomplete installation or repair, fire, freeze, electrical failure, surge, flood, collision, vandalism, theft, infestation or any insurable event.
 - ii. **Landscaping Restoration Costs** for areas impacted by repairs under the Plan(s), including seeding, replacing trees, sod, or shrubs.
 - iii. **Cosmetic damage or defects.**
 - iv. **Routine maintenance.**
 - v. **Accessories and supplies** (including, batteries, external power supplies and filters).
 - vi. **Damage to real property.**
 - vii. **Service work needed to meet current building code violations or to correct code violations.**
 - viii. **Preexisting Conditions.** This Contract will not cover any product or system which was not in good working order, or any defect in or problem with any product or system, existing prior to the Plan Start Date.
 - ix. **Commercial property or residential property converted, in part or entirety, into a business.**
 - x. **Opened Walls/Ceilings.** At times it is necessary to open walls or ceilings to make repairs, We are not responsible for the repair or replacement of any drywall, restoration of any wall coverings, floor coverings, plaster, cabinets, countertops, tiling, paint or the like.
 - xi. **Hazardous Materials.** We shall have no obligation to identify any hazardous products or materials, including mold or asbestos, nor shall We arrange for and will have no liability or the removal of hazardous products or materials. We will have no liability for the removal of hazardous products or materials, nor for the failure to detect hazardous products or materials. We shall have no liability for contamination as a result of an Authorized Repair Technician's failure to detect any hazardous products or materials.
 - xii. **Warranted Products.** We will not be responsible for repairs of systems or components arising from a manufacturer's defect or recall or while still under manufacturer's or distributor's warranties. **Our responsibility will be secondary to any applicable insured event or other extended or in-home warranties that exist for the covered systems, products, and components.**
 - xiii. **Permits.** We will not be obligated to perform services if a required permit cannot be obtained.
- c) We reserve the right to offer cash back in lieu of repair or replacement in the amount of Our actual cost, which may be less than retail, to repair or replace any covered system, component, or appliance.

10. TRANSFER OF CONTRACT

- a) If You move to a new residence, You may contact Us to request a transfer of this Contract to cover Your new residence, so long as Your Plan is available. Otherwise, this Contract is not assignable by You without Our prior written consent. **We reserve the right to deny the transfer of this Contract for any reason and/or to inspect the products and systems at Your new service address prior to covering such products and systems.**
- b) We may assign this Contract, in whole or part, or any of its rights and obligations hereunder without Your consent, to the fullest extent allowed by law. Upon such assignment, You agree that We shall have no further obligation to You.

11. CANCELLATION

- a. You may cancel a Plan or this Contract at any time.
- b. We reserve the right to cancel a Plan or this Contract at any time.
- c. If either You or We cancel a Plan **within 30 days** from the Plan Start Date set forth on Your Coverage Plan Letter, You are entitled to a full refund of the amount paid by You under that Plan less claims paid.
- d. If **You have not received** any services (including any replacement credit), under a Plan and either You or We cancel that Plan **after 30 days** from the Plan Start Date, but before the end of the Plan Term, You are entitled to a pro rata refund of the amount paid by You for the unexpired Term of that Plan.
- e. If You cancel a Plan before the end of the Term and **You have received** services (including any replacement credit) under that Plan, You shall be entitled to a pro rata refund of the amount paid by You for the unexpired Term of that Plan less any service/credit costs incurred by Us. Your cancellation of a Plan will be effective immediately.
- f. If this Contract is cancelled by Us, We shall mail a written notice to You at the last known address at least 5 days prior to cancellation by Us. Prior notice is not required if the reason for cancellation is nonpayment, material misrepresentation by You, or substantial breach of Your duties relating to the Covered Equipment. The notice shall state the effective date and reason for the cancellation.
- g. A 10% penalty per month on the purchase price amount for this Plan must be added to a refund that is not paid or credited to You within 45 days after the cancellation of this Contract.
- h. We reserve the exclusive right not to renew a Plan or this Contract for any reason.

12. RESOLUTION OF DISPUTES

- a) **DISPUTE RESOLUTION AND ARBITRATION:** THE PARTIES EACH AGREE THAT ALL CLAIMS OR DISPUTES BETWEEN THE PARTIES IN ANY WAY RELATED TO, ARISING OUT OF, OR CONCERNING THIS CONTRACT, INCLUDING ANY BILLING DISPUTES, WILL BE RESOLVED EXCLUSIVELY BY BINDING ARBITRATION. The Parties both understand there is no judge or jury in arbitration, and court review of an arbitration award is limited. An arbitrator must follow this Contract and can award the same relief as a court. This arbitration provision shall survive termination of this Contract.
- b) **ARBITRATION PROCEDURE.** A single arbitrator selected by the Parties will administer the arbitration according to the American Arbitration Association's rules except where such rules are inconsistent with this Contract, in which case the terms of this Contract apply. If the Parties disagree over issues concerning the formation or meaning of this Contract, the arbitrator will resolve these arbitrability issues. The Parties agree that this Contract prohibits the arbitrator from consolidating the claims of others into one proceeding, to the maximum extent permitted by law. This means that the arbitrator will hear only individual claims and does not have authority to fashion a class or collective action or to award relief to a group of customers in one proceeding, to the maximum extent permitted by law. Any arbitration will be governed by the laws of the State of Texas and take place in Texas.
- c) **JURY TRIAL WAIVER.** Should a claim proceed in court rather than through arbitration, EACH PARTY WAIVES ANY RIGHT TO A TRIAL BY JURY.
- d) **OPT-OUT. YOU MAY CHOOSE TO OPT OUT OF THE ARBITRATION PROCEDURES WITHIN THE WAITING PERIOD.** You can opt out by calling 1-866-791-1200. Any opt-out received after the deadline will not be valid and You must pursue any claims against Us in arbitration.
- e) **CLASS ACTION WAIVER.** THE PARTIES EACH AGREE THAT ANY PROCEEDINGS TO RESOLVE DISPUTES ARISING OUT OF OR RELATED TO THIS CONTRACT WILL BE CONDUCTED ONLY ON AN INDIVIDUAL BASIS AND NOT IN A CLASS OR

REPRESENTATIVE ACTION. You cannot be a class representative, class member, or otherwise participate in a class, consolidated, or representative proceeding.

- f) SMALL CLAIMS COURT. Notwithstanding the above, either party may bring an individual action in small claims court.
- g) Any failure by Us to assert a right or enforce a requirement under this Contract shall not be deemed a waiver of that or any other right or requirement and shall not preclude Us from asserting any right or enforcing the requirement at any time.

13. PERSONALLY IDENTIFIABLE INFORMATION

By entering into this Contract, You agree that any personal information that You provide to Us in connection with this Contract, whether required or not, constitutes permission for Us to add Your personal information to Our customer database and to use and share your information as set forth in Our Privacy Policy www.alliedwarranty.com. You may opt out of receiving marketing communications from Us as set forth in the Privacy Policy or as provided within any marketing materials (e.g., using the "Unsubscribe" feature provided in the footer of emails).

14. CONTRACT TERMS

- a. We reserve the right to amend this Contract due to regulatory or procedural changes that may affect Our ability to perform under this Contract.
- b. We will provide You with written notification of any material changes to this Contract, or changes to the administration of the Plan, at least 60 days prior to the date which such changes shall be implemented. Notice may be provided by mail or email or any other reasonable method.
- c. You may not receive a notice when the changes are favorable to You or when changes are mandated by a regulatory agency. After notice of a material change, You may terminate this Contract by providing written notice prior to the date which such changes shall be implemented. If You do not respond prior to the date which such changes shall be implemented, You will be deemed to have accepted the change.

COVERAGE SUMMARY

This Coverage Summary discusses included coverage, exclusions, and limitations for the repair or replacement of Covered Equipment. See below for examples of components and services “not covered” to assist Your understanding under this Contract, and note that examples are not exhaustive. **Your coverage depends upon the Plan you selected. Your selected Plan is listed in the Coverage Selected section of this Coverage Letter, and specific coverages, limitations, and exclusions for Your Plan(s) are found below. Additional coverages, limitations and exclusions are found in the Terms and Conditions of Your Contract.**

Appliance Repair Plans

Kitchen Repair PLUS Plan

If You selected the Kitchen Repair PLUS Plan as indicated under the heading “Coverage Selected” on Your Coverage Letter, the Plan covers repairs to the components and parts located within one (1) of each of the following residential: range; or oven and cooktop; kitchen refrigerator with ice maker; dishwasher; and built-in microwave, located in the kitchen, which are necessary for the operation of the covered appliance, up to the limits set forth in Your Terms and Conditions. If Your Authorized Repair Technician determines that any covered appliance is deemed irreparable then We will give You a credit of **\$500** towards a replacement appliance by Your Authorized Repair Technician.

The following items are excluded from coverage: plumbing, gas and electrical piping to and from the unit, in each case.

Laundry Room Repair PLUS Plan

If You selected the Laundry Room Repair PLUS Plan as indicated under the heading “Coverage Selected” on Your Coverage Letter, the Plan covers repairs to the components and parts located within one (1) of each of the following residential clothes washer and clothes dryer, which are necessary for the operation of the covered appliance, up to the limits set forth in Your Terms and Conditions. If Your Authorized Repair Technician determines that any covered appliance is deemed irreparable, then We will give You a credit of **\$500** towards a replacement appliance by Your Authorized Repair Technician.

The following items are excluded from coverage: plumbing, gas and electrical piping to and from the unit, in each case, and venting.

Allied Warranty LLC.
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